



Northamptonshire Fire and Rescue Service

9 January 2025

Northamptonshire Fire and Rescue Service FOI 7035/24 - Mobile Data Terminal Solution

Request:

I would like to make a request under the Freedom of Information Act 2000 for information regarding the Mobile Data Terminal (MDT) systems used by your Fire and Rescue service, as well as related technologies. To ensure I receive as comprehensive a response as possible, I kindly request the following details:

1. Supplier and Contract Information:
 - a. The name of the current supplier for your MDT software (e.g., Airbus, 3tc, or others).
 - b. The start and end dates of the contract.
 - c. The total value of the contract, as well as the number of licenses currently in use.
 - d. The annual contract value, if available.
 - e. If the solution was sourced through another organization (e.g., the council or a consortium), please provide details of that organization.
2. Contractual and Procurement Details:
 - a. A copy of the original technical specification and tender documents used in the procurement of the MDT solution.
 - b. The names of any suppliers who bid for the contract, along with how they scored across each evaluation domain (e.g., quality, cost, and overall score).
 - c. A summary of the procurement process used, including the weighting of different evaluation criteria.
3. Contact Information:
 - a. The name, email address, and phone number of the system owner or key contact responsible for the MDT software within your service.
 - b. The department in which the system owner is based.
4. Fleet and Deployment Information:
 - a. The total number of operational vehicles equipped with MDTs, and the types of vehicles (e.g., fire appliances, command vehicles, etc.).
5. Related Technology Systems:

Northamptonshire Fire and Rescue Service
Service Headquarters
Darby House
Darby Close
Park Farm Industrial Estate
Wellingborough
NN8 6GS
w. www.northantsfire.gov.uk
t. 01604 797000





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- a. Please provide details of any additional technology systems integrated with or complementing your MDTs, such as:
 - Incident management systems
 - Mobile communications platforms
 - Vehicle tracking or telematics systems
 - Command and control systems
 - Mapping and Geographic Information Systems (GIS)
 - b. For each system, please provide the supplier name, contract start and end dates, contract value, and renewal date.
6. Collaborative or Shared Procurement:
- a. If your service participates in any shared or collaborative purchasing frameworks for technology (e.g., with other authorities or consortia), please provide details of these frameworks or partnerships, and the contracts awarded through them.

Response:

1. Supplier and Contract Information:
 - a. Airbus
 - b. 01/11/2023 - 31/10/24 with 1 x 12 month extension to 31/10/2025
 - c. £94,330 exc VAT 48 licences.
 - d. £47,165
 - e. N/A
2. Contractual and Procurement Details:
 - a. n/a
 - b. We used a compliant framework to direct award, see below.
 - c. MDT was procured through direct award on the CCS Framework VAS RM6259.
3. Contact Information:
 - a. Ruth Kent; ruth.kent@northants.police.uk; 03000 111 222
 - b. Commercial Department
4. Fleet and Deployment Information:
 - a. 34, this includes all Fire appliances and specialist vehicles.
5. Related Technology Systems:
 - a. Incident management systems - NFRS have no systems at present
Mobile communications platforms - None are connected to the MDT's
Vehicle tracking or telematics systems - We have vehicle telematics





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Command and control systems - Vision mobilising system - The MDT's are linked to our command and control system and we used incident turnout and provide a status message functionality

Mapping and Geographic Information Systems (GIS) - MDT's have integrated mapping systems, this provides guidance and access to risk information

b. System, Supplier Name, Contract start and end dates, and Value:

i. SafeCommand Suite:

Airbus

01/11/24 - 31/10/25

£47,165.00

ii. Crash Recover:

Airbus

01/12/24 - 31/10/25

£8,119.00

iii. Chemdata:

Richardo AEA Ltd

01/10/23 - 30/09/26

£37,260.00

6. We have a Command and Control contract for the support and maintenance of our Vision Mobilising system and ICCs which is let in partnership with colleagues in Warwickshire Fire and rescue Service.

APPEAL RIGHTS

If you are unhappy with how your request has been handled or you do not think the decision is correct, you have the right to ask for a review of the decision.

Prior to lodging a formal appeal you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the case officer. That person will be able to discuss the decision, explain any issues and assist with any problems.

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Appeal

If you are dissatisfied with the handling procedures or the decision that the Service have made under the Freedom of Information Act 2000 (the Act) regarding access to information, you can lodge an appeal to have the decision reviewed.

Appeals should be made in writing within 20 days of receipt of your reply and either emailed to freedomofinformation@northants.police.uk or addressed to:

**Freedom of Information Manager
Information Unit
Northamptonshire Police Headquarters
Wootton Hall
Northampton
NN4 0JQ**

Where possible the Service will aim to respond to your appeal within 20 working days. However meeting this time scale will depend upon the circumstances and complexity of the issue.

The Information Commissioner

After lodging an appeal with the Service, if you are still dissatisfied with the decision, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at www.ico.org.uk Alternatively, telephone or write to:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF** **Phone: 0303 123 1113**

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